



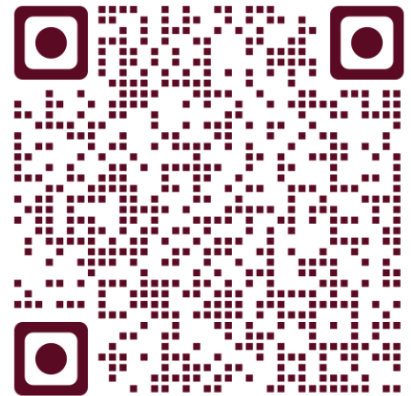
# Challenging conversations and skilful feedback



**Tools, strategies and the confidence to navigate  
challenging conversations with your team.  
with Paul Marshall and Megan Bytheway from  
Listening Differently**

 [www.qasel.org.au/events](http://www.qasel.org.au/events)

- Date:** Tuesday 24 October, 2023  
**Time:** 9:00 am to 3:00 pm  
**You are also invited to a QASEL member coffee catch-up from 3:15 pm until 4:30 pm.**
- Location:** Red Hill Special School – Senior Campus  
109 Fulcher Road, Red Hill (across from the Broncos)
- Cost:** \$100 for QASEL members  
\$200 for non-members
- Registration:** Via this link: <https://QASEL23-CCSF1.eventbrite.com.au>  
Or the QR code to the right. Registration closes Tuesday 17 October or when all tickets are sold.
- More info:** <https://www.qasel.org.au/events> or [events@qasel.org.au](mailto:events@qasel.org.au)



Skilfully inviting feedback from our co-workers and providing feedback to others is essential to maintaining and improving our practice as educational leaders ... but sometimes it's HARD! Hard to hear it... and hard to offer it!

This interactive in-person workshop will provide you with:

- A framework for understanding why offering and receiving feedback is so tough (psychologically and biologically)
- The elements of skilful feedback
- A script for sharing feedback. The key elements that you should have in mind when you are preparing and offering feedback to others AND that you should listen for when others are sharing feedback with you.
- An opportunity to practice with one another - in a low-risk environment.
- An active model for working with moods. Why managing moods is the primary responsibility of leaders; the connection between feedback and moods; how to recognise moods and how to shift them.

## About the presenters:

### Megan Bytheway:

Megan is currently working as a sign language (Auslan) interpreter, interpreter trainer and coordinator of the Interpreting Diploma for Deaf Connect. Also an ontological coach, she loves working with people - particularly in small teams - to develop skills for teamwork, listening to feedback effectively and building and repairing trust with one another.

### Paul Marshall:

Coach, NFP and private sector NED. Author of "Listening Differently: In Professional Life". Specialties: young professionals, emerging leaders, diverse teams capability development with a focus on trust, accountability, ethics, values and behaviours, culture and mood ... and coffee.